Pilatus Aircraft Ltd, Pilatusstrasse 1, 6371 Stans, Switzerland

SUBJECT: RECOMMENDATIONS IN CASE THE AVIONICS SYSTEM BECOMES UNAVAILABLE DURING ENGINE START (SUPERSEDES SL-256)

To all Customers, Operators and Service Centers:

Date: Jul 23/25

Effectivity: All PC-12 47/E Series Aircraft MSN 2001 thru MSN 2999.

This Service Letter supersedes Service Letter PC-12 SL-256

This Service Letter is issued to inform Operators / Service Centers of an issue that might occur during engine start on-ground should the aircraft avionic system and general engine indications become unavailable, usually due to low battery voltage.

In this scenario, the EPECS will not be able to automatically terminate the engine start, preventing ITT exceedance, and a manual engine abort (Engine Switch to OFF) is then required. The flight has to be aborted and maintenance carried out to investigate potential ITT Exceedance.

The Airplane Flight Manual (AFM) 02406 Temporary Revision TR 31 is also issued at the same time as this Service Letter to make pilot's aware of the possible ITT exceedance, and to provide dedicated instructions.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on www.pilatus-aircraft.com \rightarrow contact us





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