

**SUBJECT: CORROSION PREVENTATIVE MEASURES AFTER EXPOSURE TO RUNWAY DE-ICING CHEMICALS**

To all Customers, Operators and Service Centers:

Date: Oct 09/24

Effectivity: All PC-12 Series Aircraft

This Service Letter is issued to inform Operators / Service Centers of additional aircraft rinsing requirements during cold weather operations.

Many airports use chemicals to de-ice the runway. These chemicals may collect on the airframe, in particular on the landing gear and flaps, in the landing gear bays and rear fuselage. It has been found that these chemicals increase the risk of corrosion of any metallic part they come into contact with.

In an effort to reduce further corrosion issues on parts which are exposed to such chemicals, Pilatus has introduced new aircraft rinsing requirements. These requirements are additional to the existing aircraft washing instructions and are to be accomplished within a maximum of seven days.

Pilatus advises Operators / Service Centers to follow these additional aircraft rinsing requirements during cold weather operations.

For the additional aircraft rinsing instructions, please refer to the applicable documentation listed below:

**Aircraft Maintenance Manual (AMM):**

- 12-20-01-01A-902A-A - Aircraft exterior - Clean with water - Servicing
- 20-40-00-00A-901A-A - Corrosion control - Maintenance practices.

**Ground Service Guide (GSG):**

- 12-A-A15-20-0807-02A-254B-A - Exterior - Clean with water.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on [www.pilatus-aircraft.com](http://www.pilatus-aircraft.com) → contact us

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