

SUBJECT: AIRCRAFT SURFACE PROTECTION REMOVAL

To all Customers, Operators and Service Centers:

Date: Jun 12/24

Effectivity: All PC-12 Series Aircraft

This Service Letter is issued to make Operators / Service Centers aware of a new procedure in the Structure Repair Manual (SRM) for aircraft surface protection removal.

The new SRM data module provides both the mechanical and chemical surface protection removal methods for the partial and/or full removal of organic coatings.

Pilatus advises Operators / Service Centers to follow the instructions given in the new procedure should surface protection removal be necessary.

For the new procedure, please refer to:

- **MSN 101 thru MSN 888**
SRM 12-A-51-20-01-00A-659-A-A - Remove surface protection

OR

- **MSN 1001 up**
SRM 12-B-51-20-01-00A-659-A-A - Remove surface protection.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on www.pilatus-aircraft.com → contact us

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