≡PILATUS≡

Pilatus Aircraft Ltd, Pilatusstrasse 1, 6371 Stans, Switzerland

SUBJECT: WIRELESS DATA LOADING SYSTEM - CG100 AND CG200 ASPEN ROUTER UPGRADE

To all Customers, Operators and Service Centers:

Date: Apr 02/24

Effectivity: PC-12/47E Series Aircraft MSN 1001 thru 2016 with the Wireless Data Loading System

Several reports have been received of database loading problems. Troubleshooting revealed that most of the database loading problems were due to the Aspen router, which had not been updated to the latest software revision.

It is important to update the CG100 Aspen router (MSN 1001 thru 1942) to the latest software (Revision K) using Service Bulletin 46-008.
The CG 200 Aspen router (MSN 2001 thru 2016) is updated to software Revision L using Service Bulletin 46-009.

Pilatus recommends scheduling the Aspen router software upgrade as soon as practical, or at the next shop visit, to avoid possible database loading issues. The software for Service Bulletin 46-008 and 46-009 can be downloaded from the Pilatus portal under: Downloads & Software/Aircraft Software PC-12/Various/SB 46-008 or SB 46-009.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on www.pilatus-aircraft.com → contact us

INTENTIONALLY BLANK