

**SUBJECT: PROPELLER ASSEMBLY - FAA SPECIAL AIRWORTHINESS INFORMATION BULLETIN  
SAIB-2023-04**

To all Customers, Operators and Service Centers:

Date: Feb 06/24

Effectivity: All PC-12 Series Aircraft

This Service Letter is issued to draw attention to Special Airworthiness Information Bulletin SAIB-2023-04 issued by the FAA.

SAIB-2023-04 is issued due to an airworthiness concern for Hartzell Propeller Inc. (Hartzell) propeller assemblies, specifically those propellers returned to service by Trinity Specialized Services LLC (Trinity) doing business as Specialized Propeller Services LLC.

The FAA determined that Trinity did not maintain Hartzell propellers in accordance with the current manufacturer's maintenance manual or methods otherwise acceptable to the administration, and improperly returned propellers to service between the dates of January 29, 2016 and March 25, 2021.

PC-12 propellers are potentially affected if they were maintained by Trinity Specialized Services LLC doing business as Specialized Propeller Services LLC.

Pilatus recommends that operators who serviced their propeller at Trinity Specialized Services during the specified dates should follow the SAIB recommendation to have the propeller overhauled or inspected by an authorized repair station.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on [www.pilatus-aircraft.com](http://www.pilatus-aircraft.com) → contact us

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