

SUBJECT: PCL BELOW IDLE FAULT (BETA RANGE)

To all Customers, Operators and Service Centers:

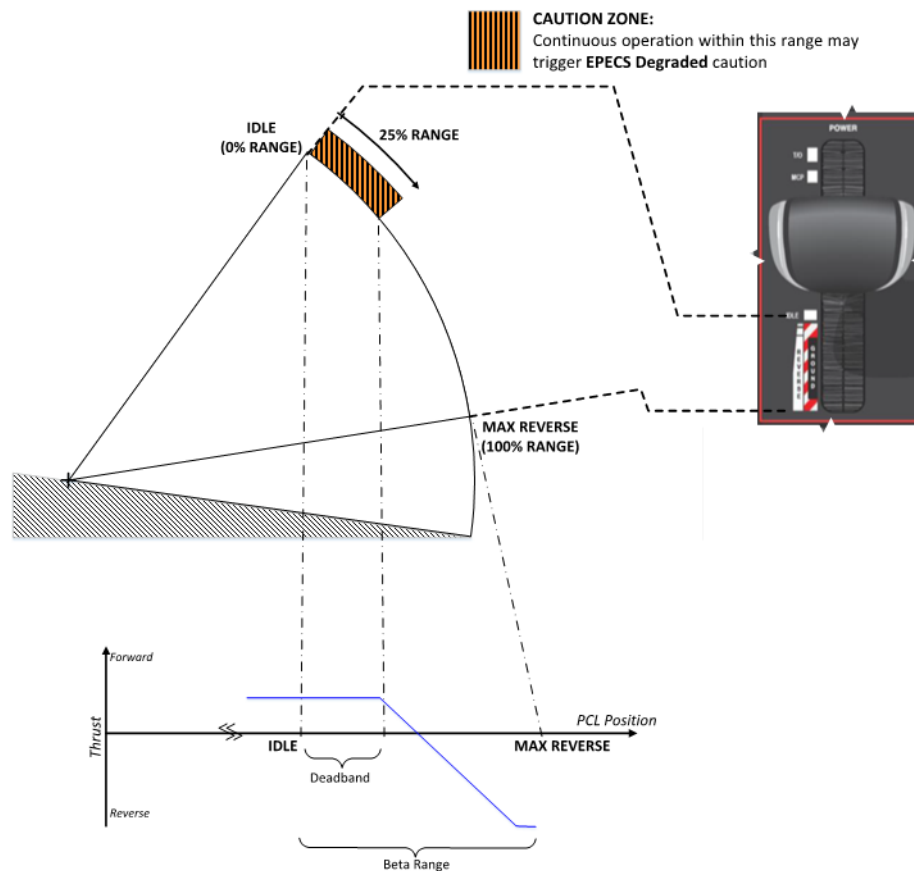
Date: Dec 14/20

Effectivity: All PC-12/47E aircraft MSN 1720, 2001 and up.

This Service Letter is issued to draw attention to nuisance EPECS Degraded caution messages shown on the Crew Alerting System (CAS) during operation in the beta range. If the Power Control Lever (PCL) is in the Caution Zone (see figure), it is possible that due to tolerances between the two channels, the Electronic Engine Control (EEC) can receive two different PCL position signals. One channel of the EEC can receive a signal that the PCL is in the IDLE position and the other channel can receive a signal that the PCL is in the beta range. If the EEC receives these differing signals for more than 30 seconds, it latches a fault and a EPECS Degraded caution message is shown on the CAS.

To prevent this, Pilatus Ltd recommends that:

- The PCL is moved out of the Caution Zone within 30 seconds. The PCL can be moved to the IDLE position or moved towards the MAX REVERSE position
- Operators follow the information given in the Pilot's Operating Handbook (Document No. 02406), 4-7 Taxiing.



Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on www.pilatus-aircraft.com → contact us

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