

SUBJECT: NEW REPAIR FOR CABIN WINDOW SHADE ASSEMBLIES - SPRING DAMPENING

To all Customers, Operators and Service Centers:

Date: Dec 10/20

Effectivity: All PC-12 Series Aircraft

This Service Letter is issued to tell operators about the new repair for spring dampening, issued with Revision 1 of Component Maintenance Manual (CMM) Doc No. 02347 (25-20-10).

Reason: The vibration of the spring at the bottom of the cabin window shade assembly can cause a buzzing sound. A 50 mm (1.97 in) length of self-adhesive fastener loop (Material No. P09-087) is installed onto the frame to prevent vibration noise from the spring.

New cabin window shade assemblies are manufactured with the self-adhesive fastener loop (Material No. P09-087) installed onto the frame.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on www.pilatus-aircraft.com → contact us

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