

SUBJECT: INSPECTION OF THE WING AND FUSELAGE ATTACHMENT FITTINGS

To all Customers, Operators and Service Centers:

Date: Nov 25/20

Effectivity: All PC-12, PC-12/45, PC-12/47 and PC-12/47E aircraft.

This Service Letter is issued to draw attention to damage caused to the bonded bushes, at the wing/fuselage attachment lugs, during the inspection of the wing and attachment fittings, AMM 57-00-00A-313A-A.

During the 10 year / 11,000 FH Inspection/Check of the Wing and Fuselage Attachment Fittings (AMM 57-00-00-00A-313A-A) it is necessary to replace the bonded bushes in the attachment lugs. It has been found that the bushes and lugs can be damaged during replacement of the bushes. This damage is due to:

- Incorrect use of the recommended tooling or using alternative/unserviceable tooling
- Personnel not following the instructions given in the AMM procedure
- Inexperienced personnel.

Pilatus Ltd has the recommendations that follow:

- The inspection procedure should only be carried out by qualified and experienced personnel
- Personnel must follow the instructions given in the inspection procedure in the AMM
- Only the tools specified in the inspection procedure are used and the tools must be in a serviceable condition.

If there are no suitable personnel available to do, or supervise, the inspection or it is the first time that you do the inspection, it is recommended that the operator contacts Pilatus Ltd for assistance.

Operators that require additional information should contact their authorized Pilatus Service Center, or Pilatus Customer Support on <u>www.pilatus-aircraft.com</u> \rightarrow contact us





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