

SUBJECT: New Flaps Maintenance Software MUF2012

Date: Apr 04/13

To all Pilatus Customers, Operators and Service Centers (Maintenance Organizations).

Applicability: All PC-12, PC-12/45, PC-12/47 and PC-12/47E aircraft.

This Service Letter is issued to draw attention to the following information:

The existing MUF99 covers basic analysis of the flaps system and is a 16-bit application. A new flaps maintenance utility software, MUF2012, is introduced to replace the existing MUF99.

The MUF2012 includes all the functions of the MUF99 but has additional functions implemented to improve convenience and to make it easier to do the flaps maintenance checks during regular maintenance and to increase troubleshooting effectiveness.

The MUF2012 is a 32-bit application that runs on 32-bit and 64-bit Windows operating systems and requires WinXP SP2 as a minimum.

The CD is available from Pilatus under the following title and part number:

- "FCWU Maintenance Utility Disc MUF2012", Part Number 513.27.12.002.

The CD part number and description will be included to the TEM so that service centers can identify and order the CD. The software will only be distributed on CD and is not available for download off the Pilatus website.

Operators requiring further information on this subject, please contact one of the addresses given below:

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