SUBJECT: All PC-12 Series Aircraft - New Software for Interactive Electronic Technical Publication

To all Customers, Operators and Service Centers: Date: Jul 11/12

This Service Letter is issued to draw attention to the following information:

As a result of customer input, Pilatus has evaluated a new software for the Interactive Electronic Technical Publication (IETP). The evaluation has shown that the HiCo X Browser software is the optimum choice.

The new software is:

- faster
- user friendly
- has full-text search
- easier to update data.

Minimum software requirements:

- Microsoft Net Framework 3.5 SP1
- Microsoft Internet Explorer 8.0
- PTC Arbortext IsoView 7.1 M050
- Microsoft Windows XP Service Pack 3.

The new HiCo X Browser software will replace the existing PTC Arbortext IETP Viewer for S1000D software, which will no longer be supported by Pilatus.

The HiCo X Browser and associated data packages will be distributed to customers with valid revision service subscriptions as soon as possible.

Operators requiring further information on this subject, please contact one of the addresses given below:

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