

SUBJECT: CARE OF CABIN FURNITURE AND LEATHER SEATS

To all Customers, Operators and Service Centers:

Date: Oct 19/09

This Service Letter is issued to draw attention to the following information:

AVAILABILITY OF KITS FOR THE CARE OF CABIN FURNITURE AND LEATHER SEATS.

The following kits are now available from Pilatus:

- Hiller Care Kit (Part Number 908.61.81.252) for the care of cabin furniture
- Aeristo Care Kit (Part Number 908.61.81.253) for the care of leather seats

The kits contain the recommended materials to clean and maintain the appearance of furniture and leather seats.

Pilatus recommend the use of these kits as the correct care of furnishings can improve the appearance and serviceability of the aircraft interior.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD.,
CUSTOMER SUPPORT MANAGER,
CH-6371 STANS,
SWITZERLAND.

General Aviation
Tel : + 41 41 619 6208
Fax: + 41 41 619 7311
eMail: SupportPC12@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD.,
PRODUCT SUPPORT DEPARTMENT,
11755 AIRPORT WAY,
BROOMFIELD, CO 80021.
USA

Tel : 303 465 9099
Fax: 303 465 6040
eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (Pty.) LTD.,
17 James Schofield Drive,
Adelaide Airport SA 5950,
AUSTRALIA

Tel : +61 (08) 8234 4433
Fax: +61 (08) 8234 4499
Free Call: 1800 445 007
eMail: SupportPC12@pilatus.com.au

Attachments: Hiller Cabin Furniture Care Brochure / Aeristo Leather Care Brochure

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HILLER
INCORPORATED

CARE OF YOUR CABIN FURNITURE

We at Hiller, Inc. take great pride in the cabin furniture and cabinetry that we produce. It is our wish that you will also find pride in the product you have purchased. Because our pieces are of the highest quality, there are certain precautions that must be made in order to keep them in excellent condition.

The most effective way to clean your furniture is to wipe it with a clean moist, soft 100% combed cotton cloth. Do this often to retain the quality of the furniture.

Please be advised that your cabinetry is sensitive to chemicals. Many cleaning products or other substances will harm your furniture.

Never use these or similar products to clean your furniture:

Acetone	Laundry Soap
Alcohol	Nail Polish Remover
Amway Products	Paint Thinner
Benzene	Reducing Agents
Bleach	Silicone Products
Carbon Tetrachloride	Turpentine
Lacquer Thinner	Windex

All of the preceding chemicals can be hazardous – some more than others – and they can all damage your cabinetry and furniture as well.

Here are some cleaning tips:

Clean up stains as soon as you can – before they set.

Use a clean, moist, soft 100% combed cotton cloth, and change to a clean area often.

Use a dry, soft 100% combed cotton cloth for final buffing.

We are confident that if you follow our advice for care of your cabinetry and furniture, the quality of your product will remain high for years to come.

THANK YOU FOR CHOOSING HILLER, INC.



HILLER
INCORPORATED

This kit is designed for removal of fine surface scratches on 'High Gloss' Finishes ONLY.

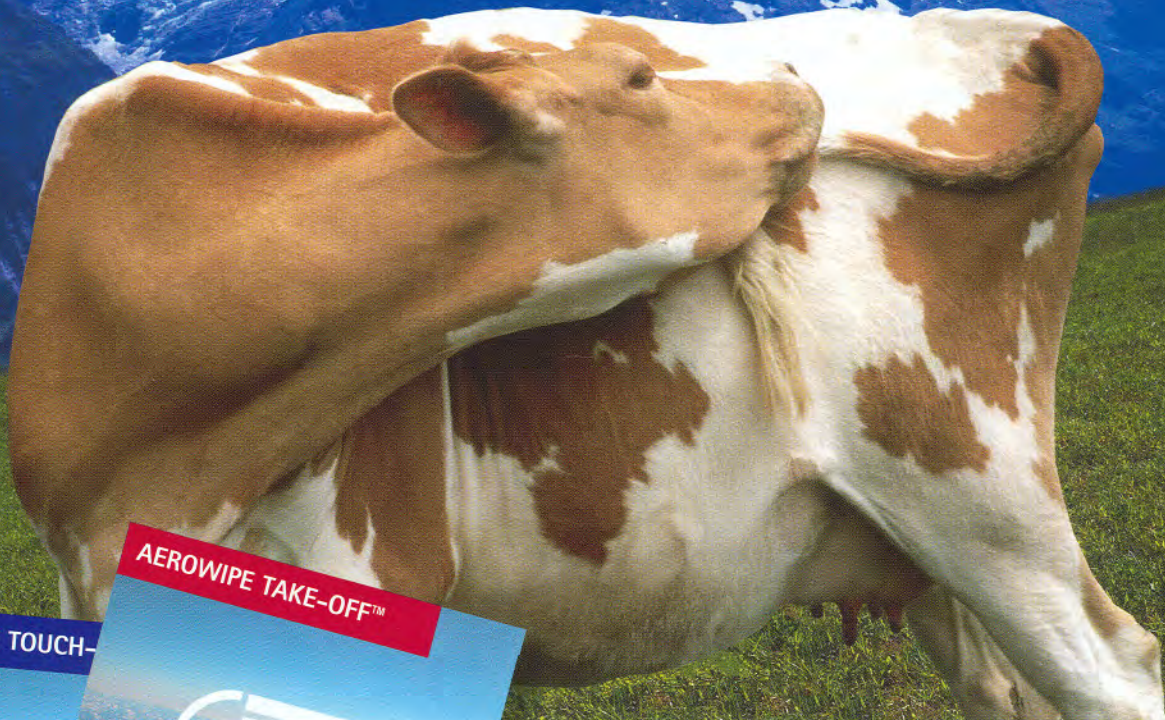
- Use Micro Mesh To Remove Fine Surface Scratches.
- Apply Compound With Applicator Pad And Wipe Clean With Cotton Cloth.
- Apply Wax With Applicator Pad And Remove With Cotton Cloth.
- Markers Are To Be Used To Color In Areas Only That Are Needed.

PLEASE NOTE:
If You're Aircraft Interior Is 'SATIN FINISH'

DO NOT USE Micro Mesh, Compound Or Wax.....
This Will Cause The surface To Shine.

FOR SATIN FINISH:
Use Damp Cloth ONLY And Dry Cloth.

Leather Care ...



Aerowipe Take-Off™

Formulated for Aeristo® Aviation Leathers. Contains a highly effective detergent for stubborn dirt and color stains such as those left by wine or denim.

Aerowipe Touch-Down™

Formulated to condition Aeristo® Aviation Leathers following Aerowipe Take-Off™ deep cleansing treatment.

AERISTO® - Fort Worth, Texas, USA

Phone: 1 (817) 624 8400

USA Tollfree: 800 736 6201

info@aeristo.com

www.aeristo.com

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O N E B R A N D A B O V E



LEATHER CARE TIPS:

- 1) Dust leather frequently using a clean, soft cloth – no paper towels. Gently vacuum clean leather using a soft brush attachment, so that folds, creases, perforation and seams are free of dust and dirt particles, which act like an abrasive if not removed, and which may eventually damage the finish.
- 2) The leather is finished to resist spills of most any nature, including hot coffee, hard liquor, etc. Please keep in mind that leather breathes and eventually will be penetrated by spills if they are not cleaned up.
- 3) A soft cotton towel works best to clean up spills. If necessary moisten with water, gently wipe leather with little pressure.
- 4) For more stubborn stains like newspaper ink, food stains, etc. use Aeristo's **Aerowipe Take Off™** cleaner towels and follow instructions on the package.
- 5) Do not use any abrasive scrubbers, household or commercial cleaning products, Armorall, saddle soap, mink oil, garment cleaners, etc.
- 6) Apply Aeristo's **Aerowipe Touch Down™** conditioner regularly every 3 to 6 months depending on aircraft use and climate. Always apply the conditioner after using the cleaner. Follow instructions on the package.