SERVICE LETTER

SUBJECT: ENVIRONMENTAL CONTROL SYSTEM (ECS) DUCT INSULATION

To all Customers, Operators and Service Centers:

All PC-12, PC-12/45, PC-12/47 and PC-12/47E aircraft.

The existing Environmental Control System (ECS) ducts in the engine compartment have heat resistant fiberglass insulation held on the duct by an aluminum coated fiberglass tissue that is sewn together. In-service the outer aluminum tissue can deteriorate and become damaged, requiring the replacement of the affected duct.

A new design of insulation has been developed which can be installed in the field. The new insulation sleeves are available for the water separator assembly and these ECS ducts:

Part number	Description	New insulation sleeve part number
521.41.12.060	Water separator assembly	918.60.11.961
521.41.12.051	Pipe assembly, air	918.60.11.962
521.41.12.052	Pipe assembly, air	918.60.11.963
521.41.12.084	Tube, assembly	918.60.11.964

The procedure to replace the insulation on the above parts will be included in the aircraft manuals at the next revision.

Customers who require further details should contact:

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