

SERVICE LETTER

SUBJECT: PC-12/47E COCKPIT PRIMARY FLIGHT DISPLAY AND MULTI FUNCTION DISPLAY SCREEN CLEANING MATERIALS

To all Customers, Operators and Service Centers:

This Service Letter is issued to draw attention to the materials for cleaning the PC-12/47E cockpit Primary Flight Display (PFD) and Multi Function Display (MFD) screens.

The vendor has supplied information about cleaning materials that can damage the PFD and MFD screens. When cleaning the PFD and MFD screens, do NOT use cleaners that contain the following:

Acetone, thinner, benzene, ethyl alcohol, toluene, ethyl acid, ammonia, methyl chloride or alkaline based solvents.

Cleaners that contain these chemicals can cause permanent damage to the Liquid Crystal Display (LCD) screen due to a chemical reaction. The Vendor recommends the use of Isopropyl Alcohol to clean the LCD display screens.

The Aircraft manuals will be revised to include this information.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD., CUSTOMER SUPPORT MANAGER, CH-6371 STANS, SWITZERLAND.

General Aviation Tel: + 41 41 619 6208 Fax: + 41 41 619 7311

eMail: SupportPC12@pilatus-aircraft.com

PILATUS BUSINESS AIRCRAFT LTD., PRODUCT SUPPORT DEPARTMENT, 11755 AIRPORT WAY, BROOMFIELD, CO 80021. USA

Tel: 303 465 9099 Fax: 303 465 6040

eMail: Productsupport@PilBal.com

PILATUS AUSTRALIA (Pty.) LTD., 17 James Schofield Drive, Adelaide Airport SA 5950, AUSTRALIA

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SERVICE LETTER 122
PAGE 2 of 2