

**SUBJECT: ALTERNATIVE CABIN WINDOW SEALS**

To all Customers, Operators and Service Centers:

Revision 1 Date: Jul 20/10

This Service Letter is issued to draw attention to the following information:

**ALTERNATIVE CABIN WINDOW SEALS**

Revision 1 to this Service Letter is issued as the window seal installation procedure has been amended, and as a result, the warranty statement has also been amended.

Pilatus have introduced a new cabin window seal on PC-12 aircraft MSN 861 and up. The new seals have a small lip on the outside, are grey in color and if installed with the newly introduced silicon sealant, eliminate the problem of window seals moving in service.

Because the new seals have a different appearance to the old seals, Pilatus recommends that all the window seals on one side of the aircraft are replaced at the same time.

The part number of the new seal can be found in the IPC.

The amended removal and installation procedures for the window seals can be found in the AMM (TR 56-01).

Credit for a maximum of 18 manhours labor for re-adjustment of the new grey colored seals will be issued for all affected aircraft on approval of a warranty claim provided:

- the aircraft is within 2 year system warranty
- existing seals are being re-used and installed i.a.w. AMM (TR 56-01)
- the work is accomplished by an authorized Service Center within 12 months of the revision date of this Service Letter (during the next annual inspection).

Operators requiring further information on this subject, please contact one of the addresses given below:

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