

SERVICE LETTER

SUBJECT: INTRODUCTION OF NEW AUTO-PILOT CONFIGURATIONS

To all Customers, Operators and Service Centers:

Date: Jan 22/07

This Service Letter is issued to draw attention to the following vendor information:

INTRODUCTION OF NEW AUTO-PILOT CONFIGURATIONS TO PREVENT PITCH FLUCTUATIONS (PORPOISING)

A new issue (Rev. 2) of CMM 22-10-01 (document No. 02256) is now available to operators of the PC-12, PC-12/45 and PC-12/47 aircraft. The new issue introduces a new autopilot configuration with a modified roll module that gives improved AP pitch performance. PILATUS recommends Operators, who have experienced pitch fluctuations (porpoising), to update the autopilot computer in their aircraft to the latest standard as detailed in CMM 22-10-01 (document No. 02256).

Warranty Information:

Honeywell agrees to cover the costs for parts and labor of affected aircraft (Flat-Rate for Removal and Installation is 2 man-hours) through December 31, 2007 for work performed by an appropriately rated Honeywell Service Center.

A properly completed warranty claim may be submitted to Honeywell in Olathe, Kansas. For further information regarding warranty reimbursements, please refer to Honeywell Technical Publication IB 530.

Operators requiring further information on this subject, please contact your local Honeywell Representative or one of the addresses given below:

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