SERVICE LETTER

SUBJECT: IMPROVED BAGGAGE NETS

To all Customers and Operators:

Date: Jan 17/01

This Service Letter is issued to draw attention to the following vendor information:

Introduction of Improved Baggage Nets

PILATUS has introduced a new baggage net (P/N 525.25.12.043) as an improved alternative to the nets incorporated as part of Service Bulletin 25-019. The new baggage net can be installed in all PC-12 and PC-12/45 aircraft but the maximum weight limit of the net varies depending on the type of passenger interior.

Different placards are used to identify the weight limits for the type of passenger interior in which the net is installed; these are:

- Net P/N 525.25.12.043 and placard P/N 511.34.12.287 Weight Limit 265 lb (120 kg) for use in aircraft with passenger interiors EX-6S - STD-2S, EX-4S - STD-4S and STD-9S
- Net P/N 525.25.12.043 and placard P/N 511.34.12.032 Weight Limit 400 lb (180 kg) for use in aircraft with passenger interiors EX-8S, EX-6S and EX-6S-2

PILATUS recommends the incorporation of the improved baggage nets because they are easier to remove and install. Also, in certain interior configurations, the baggage net has an increased weight limit which allows for greater stowage capacity.

Operators requiring further information on this subject, please contact one of the addresses given below:

PILATUS AIRCRAFT LTD., CUSTOMER LIAISION MANAGER, CH-6371 STANS, SWITZERLAND. PILATUS BUSINESS AIRCRAFT LTD., PRODUCT SUPPORT DEPARTMENT, 11755 AIRPORT WAY, BROOMFIELD, CO 80021. USA

Tel: + 41 41 619 6319 (General Aviation) Tel: + 41 41 619 6509 (Government)

Fax: + 41 41 619 6224

Tel: 303 465 9099 Fax: 303 465 6040