

SERVICE LETTER

SUBJECT: PPG INDUSTRIES SERVICE INFORMATION LETTER (SIL) 172121-001 - REPAIR OF DE-BONDED OUTBOARD FIBREGLASS STRAP ON GLASS WINDSHIELDS

To all Customers: Date: Jul 24/00

This Service Letter is issued to draw the attention of all customers to the following vendor information:

PPG Service Information Letter No: 172121-001 - Repair of De-bonded Outboard Fiberglass Strap on Glass Windshields (Dated May 5/00).

Pilatus recommends the incorporation of this SIL as a recommended repair procedure for all PC-12 and PC-12/45, which supersedes PPG SIL 172121-001 (Jan 14/98). On receipt of this PPG SIL, all copies of PPG SIL (Jan 14/98) must be destroyed.

If you have not received this document directly from the vendor, please contact them at the address given below:

PPG Industries, Inc. Aircraft Products Huntsvill, Al. USA.

Operators who require further information on the subject, please contact Pilatus at the address given below:

PILATUS AIRCRAFT LTD.
CUSTOMER LIAISON MANAGER,
CH-6371 STANS, Tel: + 41 41 619 6319
SWITZERLAND. Fax: + 41 41 610 3351